

# Cold Weather Rental Briefing

## Cruise America, Inc.

The following information answers the most frequently asked questions about the cold weather performance of Cruise America's motorhomes. Yes! You can use a motorhome during the colder winter months, however, there is always the possibility of freeze damage to the water system. To prevent this from occurring there are two types of winterization Cruise America supports.

- ❑ **Dry Method (storage):** This method is how all of our motorhomes are stored during the cold weather months. This method must be performed by an authorized RV center and consists of completely removing ALL water from the motorhome, which results in the loss of use of the water system. More commonly used when the motorhome will be stored for 24 hours or more in below freezing temperatures. This method is the only guarantee against freeze damage.
- ❑ **Wet Method (toilet use only):** Prior to your departure you may request to have the motorhome prepared for toilet use. The motorhome is still provided to you 'dry' with no water in the system and is subject to the ambient temperature of your departing location. In order to *minimize* the risk of freeze damage if you choose to use the water system in below freezing temperatures follow the below guidelines.
  - 1) Purchase 4 gallons of RV approved, non-toxic, anti-freeze.
  - 2) Pour 2 gallons of RV non-toxic anti-freeze into the fresh water tank and fill with water to ½ full (if tank is full drain to ½ tank)
  - 3) Turn on pump switch and open the cold-water sides of all faucet fixtures. Leave open until the anti-freeze comes out (pink in color). Repeat for hot water side.
  - 4) Flush toilet until anti-freeze begins to flow into the bowl and then pour one gallon of anti-freeze down the toilet to winterize the black tank.
  - 5) Pour anti-freeze down each shower/tub, lavatory sink, and kitchen sink to fill p-traps
  - 6) To winterize the gray water tank, pour ½ gallon down each related sink drain.

**IF ANTIFREEZE IS ADDED TO THE SYSTEM, THE SHOWER AND THE SINK CANNOT BE USED AGAIN UNTIL PROPERLY WINTERIZED BY A PROFESSIONAL RV CENTER.**

### Tips for cold weather camping:

- ❑ The water heater and furnace should be on at all times. A minimum of 15-amp power (external shore line) connection is required to operate the RV furnace for extended periods, plus a sufficient supply of propane.
- ❑ Do not let the motorhome sit for more than 12 hours. Idle the engine or drive the motorhome a short distance at least every 12 hours until normal operating temperature is reached
- ❑ In freezing conditions, the propane gas can vaporize and cause the LP system to freeze. Following the above steps will help minimize this possibility.
- ❑ Snow chains are not permitted under any circumstance.

**The renter assumes ALL responsibility for ANY damages due to freezing temperatures.**

If you have any concerns regarding these conditions, or require assistance with winterizing your motorhome, please call Travelers Assistance: 1-800-334-4110

I acknowledge the above instructions and conditions

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

RA#: \_\_\_\_\_

Unit #: \_\_\_\_\_